



WESTCOAST CLOUD VOICE
powered by Blueface



FEDERATIONS

Version 1 – updated: Monday, March 9th, 2020

FEDERATIONS

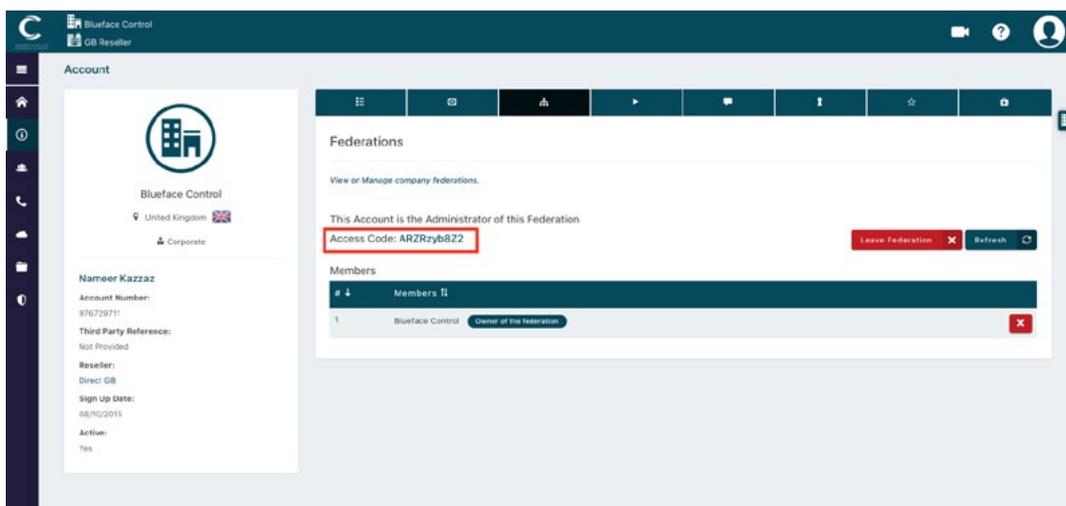
A federation is a series of accounts that receive individual invoices, but are linked together under an umbrella account. This area is only relevant if your account is linked to other accounts in a federation.

Along with individual billing, it allows some inter-company features such as calling by internal extension. A federation administrator can be set who will have full control over all federated accounts with each individual account still having their own customer administrator.

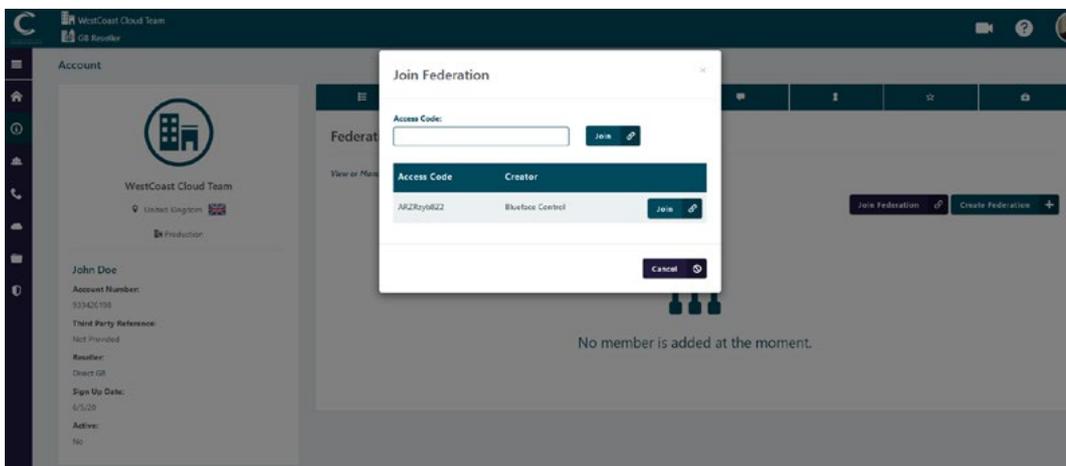
CREATING A FEDERATED ACCOUNT

Federations can be found in the Accounts 'i' section, followed by the 'Tiered' tab, directly beside the contact details' envelope icon.

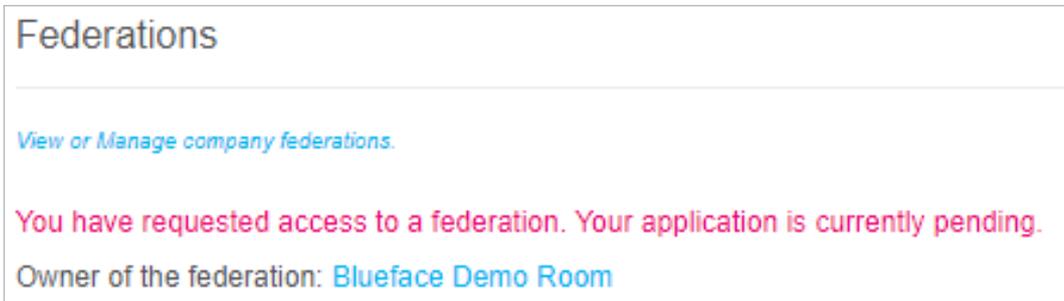
- A Click on the 'Create Federation +' button – this creates an access code – which allows other accounts to join this federation. The account that creates this code owns the federation.



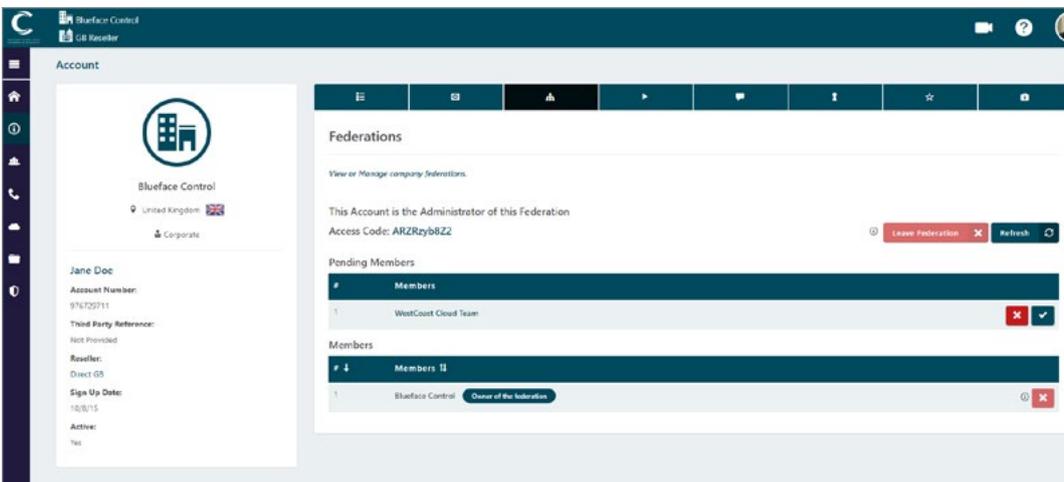
- B To add a second account to this federation, access the federation tab on said account and click on the 'Join Federation' button which reveals the Join Federation pop-up.



- C Enter the access code into the free-text box of the federation you wish to join, followed by the 'Join' button. This will send a join request to the owner of the federation.



- D Then go to the federation owner account to accept the request.



- E To accept the secondary account to the federation use the '✓' button. All federated accounts will appear in the Federations tab as members.



Federations can only be created by Westcoast Cloud Voice staff and partners.



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USEFUL CONTACTS

To set up partner or customer accounts on Westcoast Cloud Voice portal please email:
admin@westcoastcloud.co.uk

For sales info: **voice@westcoastcloud.co.uk**,
or support: **support@westcoastcloud.co.uk**