WESTCOAST CLOUD VOICE
powered by **Blueface**

LINE CONFIGURATION GUIDE

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Line configuration allows you to set a line on a specific device to show a set caller ID when making calls. It also allows you to identify the number that an incoming caller has dialled by associating that number with a set line on a device in a callflow.

Prior to beginning configuration, please be aware of the following:

- Line functions are only available for configuration on devices – such as the HDV230, HDV330, HDV20, UT133, UT136 and UT248 – that have integrated function keys or an added sidecar. Device button functions will not appear for incompatible devices.
- Lines 1–4 are usually left in a default state (as these are used to receive and transfer calls). Begin configuring device button functions from line 5.

CONFIGURING A LINE
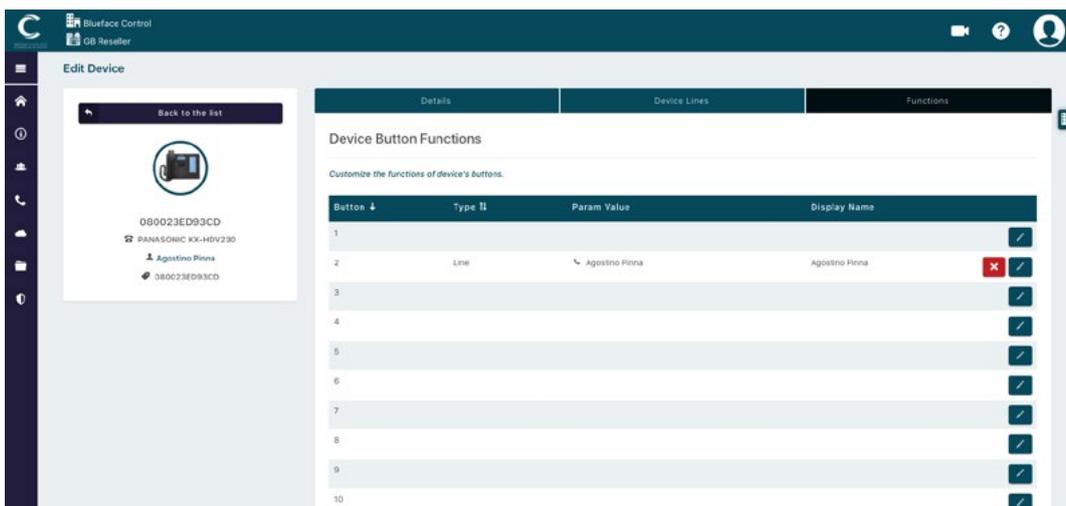
To begin configuring a device's line functions, click the phone icon on the left navigation bar and select devices. Click on the **'Edit'** button, denoted by a pencil icon, beside the device you wish to configure and select the **'Functions'** tab in the top right corner of the window.
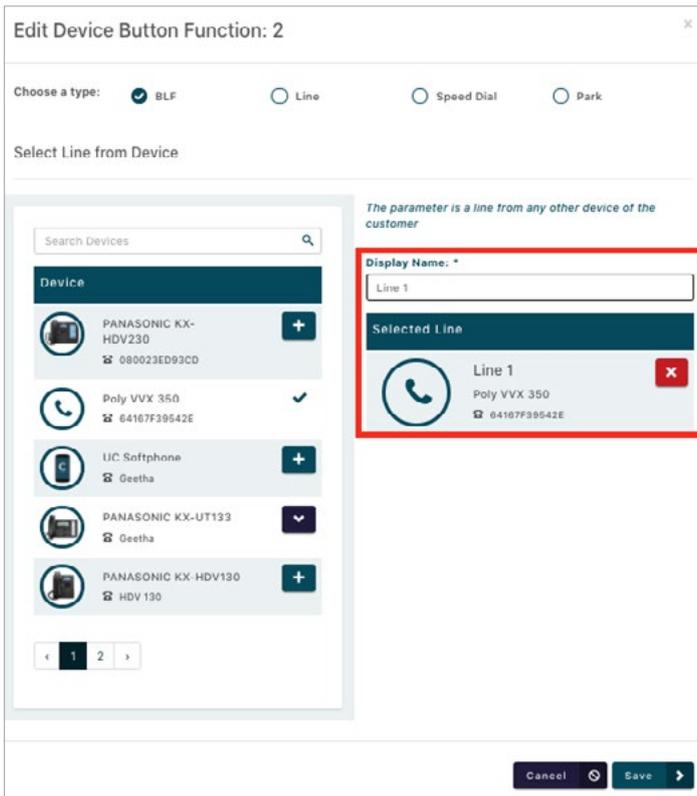
A To begin configuring your device line, click on the **'Edit'** button beside line 5, this displays the edit device button functions window.
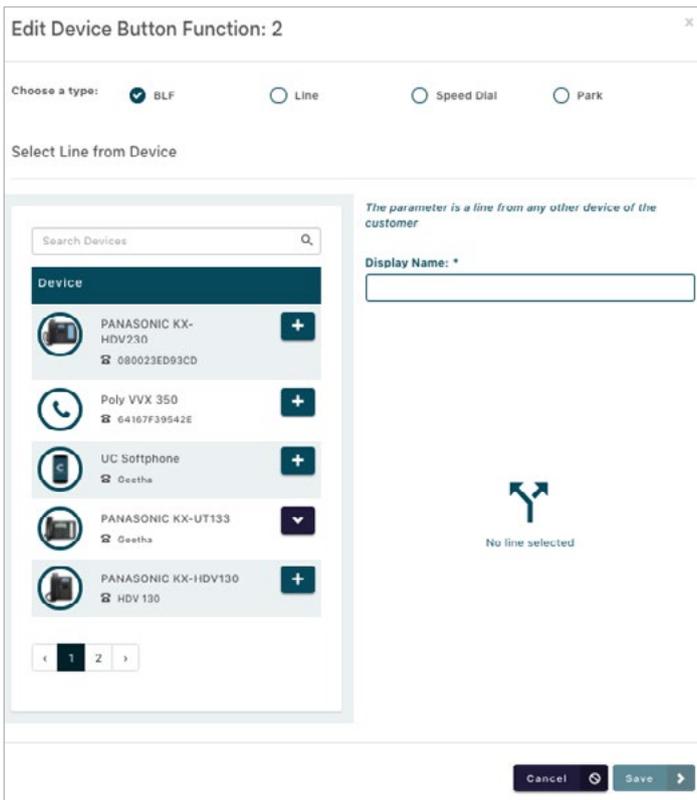
B Next, check the **'O Line'** option to display a list of configurable lines below.
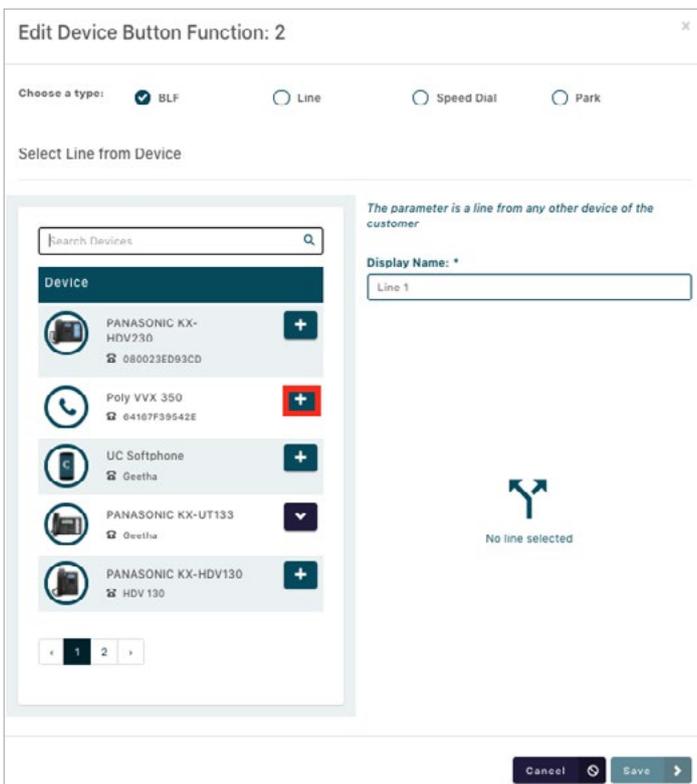
C   Click on the '+' beside the line you wish to add to your sidecar.

D   The selected line will move from the left column to the right Selected Line section, where the display name (the way the line appears on a sidecar) can be changed. To complete your configuration, click **'Save >'** on the bottom right of the window.

E   Click on the **'Edit'** button to make changes or the **'X'** icon to unlink the line.

Repeat the above steps for each line you wish to configure.

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USEFUL CONTACTS

To set up partner or customer accounts on
Westcoast Cloud Voice portal please email:
admin@westcoastcloud.co.uk

For sales info: **voice@westcoastcloud.co.uk**,
or support: **support@westcoastcloud.co.uk**