

Cloud Backup and Microsoft 365: Better together

Secure Productivity Unlocked



Microsoft 365

- ✓ Run your business securely, from anywhere
- ✓ Eliminate redundant solutions and simplify IT stack
- ✓ Unleash intelligent productivity



ConnectWise Cloud Backup™

- ✓ Go from covered to recovered in seconds
- ✓ Automated and comprehensive data protection
- ✓ Enterprise grade peace of mind

Data Protection & Data Recovery Features	Microsoft 365 (Business Basic, Standard & Premium)	Microsoft 365 + ConnectWise
General		
Protection against permanent deletion of content by users or administrators	✗	✓
Autodiscovery and enablement of backup for all resources	✗	✓
Free dedicated support	✗	✓
Exchange Online		
Deleted item retention	30 Days	Unlimited
Individual Mailbox capacity	50 GB per mailbox	Unlimited Backup
Shared Mailbox capacity	50 GB per mailbox	Unlimited Backup
Resource Mailbox capacity	50 GB per mailbox	Unlimited Backup
Public Folder capacity	100 GB per mailbox	Unlimited Backup
Restore emails, calendars, contacts, tasks, notes, journals, and entire mailbox	✗	✓
Cross-mailbox restore	✗	✓
Point-in-time restore	✗	✓
SharePoint Online		
Deleted item retention	93 Day	Unlimited
Storage capacity baseline	1 TB	Unlimited Backup
Enables simplified viewing of multiple versions of same file	✗	✓
Backup and restore SharePoint sites, libraries, lists, and files	✗	✓
Point-in-time restore	✗	✓
OneDrive for Business		
Deleted item retention	93 Day	Unlimited
Storage capacity per user	1 TB	Unlimited Backup
Bulk restore OneDrive for Business files, folders, and full account	✗	✓
Point-in-time restore	✗	✓
Microsoft 365 Groups		
Deleted item retention	30 days	Unlimited
Group Mailbox capacity	50 GB	Unlimited Backup
Backup and restore of Group mailbox, calendar, files, and OneNote	✗	✓
Point-in-time restore	✗	✓
Microsoft Teams		
Deleted item retention	93 Day	Unlimited
Data storage capacity (files & notebook)	1 TB	Unlimited Backup
Backup and restore of Teams standard and private channels, posts, and files	✗	✓
Backup and restore of Microsoft Teams chats and files	✗	✓
Point-in-time restore	✗	✓
Microsoft Planner		
Deleted item retention	✗	✓
Maximum Tasks Capacity	9,000	Unlimited Backup
Maximum Buckets in a Plan	200	Unlimited Backup
Maximum Plans owned by a Group or User	200	Unlimited Backup
Backup and restore of Microsoft Planner plans, buckets and tasks	✗	✓
Point-in-time restore	✗	✓

Data Center Locations: Australia, Canada Central, Canada East, France, Germany, Hong Kong, Japan, North Europe, Norway, Singapore, South Africa, Sweden, Switzerland, UK South, UK West, US, West Europe

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